



We, as initiators and co-sponsoring organizations and associations, strive to provide our customers and their guests with safe and carefree experiences in Austria.

As leading industry representatives of Austrian agencies for events, meetings, congresses and incentives, we are meeting our responsibility to protect the health of all persons present at our events.

We support the measures of the Austrian Federal Government to contain and control the still prevailing COVID-19 pandemic and, with the present **Austria Travel Protocol**, we have summarized necessary and meaningful framework conditions, which enable a safe and structured event organization in Austria.

The Initiators



CURRENT § INFORMATION

– containment measures in Austria –

Last updated: 10th June 2021

The information below refers to all important aspects in the event and tourism industry. The Austrian government constantly evaluates the actual facts and figures of the COVID-19 pandemic and, as a consequence, adapts the rules and regulations regarding their prevention measures. The measures listed below are valid from 10th June 2021.

Entry requirements and stays in Austria

For quarantine-free entry to Austria, one of the following three conditions must be met. All certificates / proofs mentioned must be provided in German or English.

- » **Vaccinated:** A vaccine certificate is valid from the 22nd day after the first dose, lasting for 3 months. After the second dose (for those vaccines that require two shots), the validity extends to 9 months from the first vaccination. A vaccine certificate is only valid for vaccines approved by the EU.
- » **Tested:** A negative result of an official antigen test no older than 48 hours or a PCR test no older than 72 hours is recognized. Tests results need to be issued by a medical institution, self-tests are not valid.
- » **Recovered:** A proof of antibodies is valid for 3 months from the test date or a medical certificate, confirming a survived Covid-19 infection in the last 180 days, that has been confirmed by molecular biology is also valid.

One of these three conditions (vaccinated, tested, recovered) must always be met in order to be able to use the services of hotels, gastronomy or leisure facilities!

People entering from a high-incidence or virus variant area are also required to present the pre-filled pre-travel clearance form ("PTC") when entering Austria. This is available in German and English at <https://entry.ptc.gv.at/en.html> and must be presented in printed or electronic form.

The return travel regulations from Austria to the countries of origin must also be observed!

Mandatory FFP2 mask

- » Customer areas of shops (in closed rooms)
- » Public transportation services, taxis and transfers, charter buses
- » Museums, exhibitions, libraries
- » Airports, interior of excursion boats, in cable cars and cog railways
- » Healthcare institutions (medical practices, hospitals, treatment centres, etc.) and pharmacies
- » In the entire service sector with customer contact
- » Gastronomy and hotels except when consuming food and drinks directly at the seat
- » Public administration buildings and schools outside the classroom (hallways, toilets etc.)
- » All types of events in closed rooms

Supported by





Transport – Public/Private

Applied to all means of transportation in general

- » **FFP2 masks** are mandatory (also for drivers with customer contact)
- » **Safety distance minimum 1 meter**

Public transportation

- » In public service buses, the first two rows must remain empty
- » FFP2 masks are mandatory in cable cars and cog railways
- » FFP2 masks are mandatory indoors on excursion boats, outdoors 1 meter safety distance

Private transportation – Coach / Minivan / Limousine

- » **Vaccinated, tested or recovered** as a condition for transportation
- » Disinfection of the interior by the driver (after each trip)
- » No newspapers and no drinks on board for the guests
- » Charter coach – for services in Austria all seats may be occupied / toilets will be locked
- » Ship – only one ship per landing stage / one-way embarkation and disembarkation with safety distance

Guides & Museums

- » Outdoor guided tours – maximum of **16 adults** plus minor children per guide
- » Indoor guided tours (museums, sites, etc.) – maximum of **8 adults** plus minor children per guide, pre-reservation is required in most cases / safety distance minimum 1 meter / **FFP2 masks are mandatory**
- » For groups of 17-50 people, there is an obligation to notify local public administration, participants must be registered with their names and contact details. From this group size, guests also need to be vaccinated, tested or recovered.
- » **FFP2 masks are mandatory** for guides / tour leaders while on a coach, but not during guided tours outside the coach.

Restaurants/Gastronomy

- » **Vaccinated, tested or recovered** as a condition for entry
- » **FFP2 masks are mandatory** for guests except directly at the table, no consumption while standing
- » **Mouth-Nose-Protection (MNP) masks are mandatory** for tested service staff / waiters, otherwise mandatory FFP2 masks
- » Indoors maximum group size of **8 adults** plus minor children
- » Outdoors maximum group size of **16 adults** plus minor children
- » Closing time currently is 24:00h at the latest
- » Safety distance minimum 1 meter between other guests / groups, no safety distance required within the same group
- » Special hygiene regulations for buffets
- » Mandatory elaboration and implementation of a **hygiene and prevention concept**

Accommodation/Hotels

- » **Vaccinated, tested or recovered** as a condition for entry, registration required
- » **FFP2 masks are mandatory** in all indoor public areas, elevators and check-in/check-out
- » Safety distance minimum 1 meter between groups of guests
- » Breakfast area & restaurants – see regulations for restaurants/gastronomy
- » Spa, wellness and fitness areas – special safety distance measures

All Events (e.g. Meetings/Seminars/Congresses/Concerts/Theatre)

Applied to all events in general

- » **FFP2 masks are mandatory** indoors
- » **Distance rule** – at least 1 m or a free side seat between people who do not live in the same household or belong to the same group.
- » **For 50 or more people, prior approval from the local public administration** is required.
- » **From 51 people:** appointment of a **COVID-19 certified manager + COVID-19 prevention concept**.

From 10th June (until probably 30th June) the following regulations apply to events **with assigned seats**:

- » Vaccinated, tested or recovered as a condition for entry + registration of participants with name and contact details required.
- » Indoor up to 1.500 people (at most, however 75 percent of the maximum capacity)
- » Outdoor up to 3.000 people (at most, however 75 percent of the maximum capacity)
- » Food & beverage services allowed according to the regulations for restaurants / gastronomy.

From 10th June (until probably 30th June) the following regulations apply to events **without assigned seats**:

- » Indoor up to 8 adults plus minor children
- » Outdoor up to 16 adults plus minor children
- » For groups of 17-50 people, there is an obligation to notify local public administration, participants must be registered with their names and contact details. From this group size, guests also need to be vaccinated, tested or recovered.
- » Food & beverage services allowed according to the regulations for restaurants / gastronomy.

Trade shows and public fairs

- » **Vaccinated, tested or recovered** as a condition for entry
- » **FFP2 masks are mandatory** for visitors
- » At least **10m² of space** available for each visitor
- » Official permit issued by local public administration with COVID-19 prevention concept and appointment of a COVID-19 certified manager required

Guidelines for the safe planning and execution of events



This protocol was developed in close cooperation with the authorities and the service providers involved.

It is intended to strengthen the confidence in the quality of our services and the services we provide, above and beyond the legal measures and requirements.

Hence, as your competent partner on site, we develop event concepts on time, with the necessary security in planning and with a 360° view and understanding.

And as your project coordinator we guarantee a safe and successful implementation of your event.

The ultimate objective of all measures is to protect the health and well-being of all event participants and all persons involved in the planning and operation of an event.

The **Austrian Travel Protocol** defines four core areas, which are to be understood as the imperative guiding principles.

Distance – Hygiene – Information – Safety



These mentioned core areas and their content are the basis for us to develop an individual and customized COVID-19 prevention concept for your event, in a necessary next step.

As professional event agencies we have the experience, the competence and the qualification (as certified COVID-19 managers) to support you in a relevant and reliable way in your event project.